

COVID-19 INFORMATION FOR PATIENTS

Smile style orthodontics is closely monitoring all new developments through trusted and accurate scientific and government sources

The good news is that we are currently remaining open for business as usual

Because we value the safety of all our patients, staff and community we have the following initiatives:

CLEANING AND WASHING HANDS

- All common areas are cleaned regularly
- Every person must wash their hands with soap and water upon entering/leaving the clinical area.

WAITING ROOM

- We have removed all magazines and toys
- Our X-box consoles have been decommissioned
- All hard surfaces are cleaned throughout the day
- We request patients seat themselves 1.5metres apart

SOCIAL DISTANCING

- We request than only the patient attend their appointment, unless of course the patient is a minor where one adult can accompany them.
- You may choose to wait in your car if you are early or late for your appointment and we will call you when the clinic is ready. Please text us so we know you are waiting.
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I AM UNWELL or HAVE TRAVELLED OVERSEAS—SHOULD I STILL ATTEND?

- Please reschedule if you have a cold, flu, runny nose, cough, or a fever
- Please reschedule if arrived from overseas in the last 14 days, even if you feel well
- If you have had contact with a confirmed COVID-19 case please call Health Direct Hotline 1800 0232 222 and do not attend our office.

IS IT SAFE TO COME TO MY APPOINTMENT?

- Dentists and orthodontists are experienced, formally government regulated, accredited, highly trained, true expert health professionals in **cross-infection control** and disease prevention.
- Next to an operating theatre, a dental office is one of the safest facilities in healthcare.